

NHS Primary Care Dental Services in Rutland

Location of NHS Dental Services



- 6 NHS General Dental Practices
- 1 x Extended Out of Hours and Unplanned Urgent Care site which provides unscheduled dental care site 8:8, 365 days of the year
- Community Dental Service sites providing community and specialised services located within Leicestershire.
- Secondary Care –University Hospitals of Leicester NHS Trust and General Anaesthetic Pathway for children / special care adults
- Orthodontic Services– 1 Practices in Uppingham and 1 Orthodontic Specialist Pathway Practice in Oakham
Intermediate Minor Oral Surgery (IMOS) – Services located within Leicestershire



National

- Challenges for NHS Dentistry existed prior to the pandemic
- Access issues
- Profession discontent with current contract

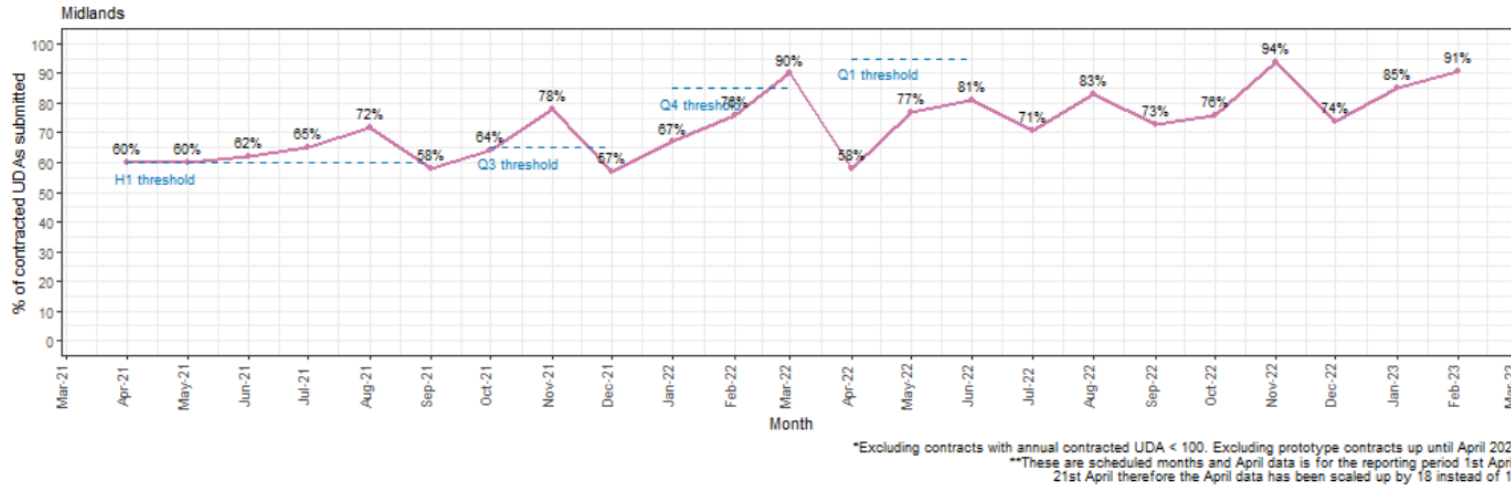
Rutland

- Access to services – general and orthodontics
- Vulnerable groups
- Contract hand back in Oakham
- 2022/23 contracts at risk of low delivery

UDA Delivery Trend



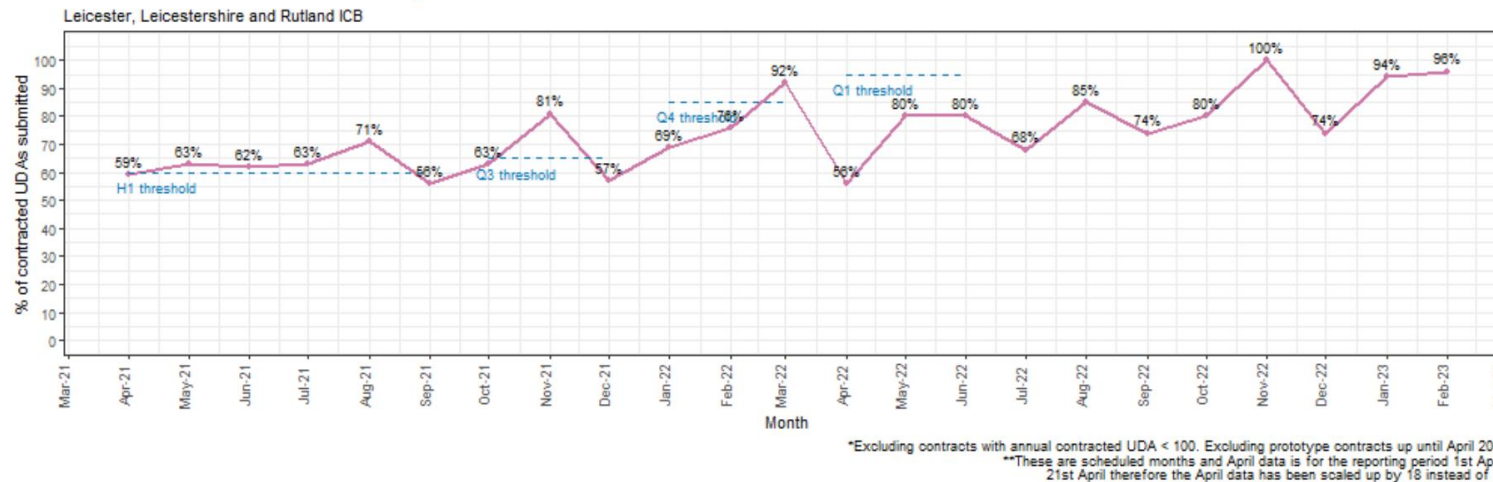
Scheduled monthly percentage of usual annual contracted UDAs submitted across all contracts* scaled up to 12 months**



This graph shows the average monthly performance of the 1206 GDS/PDS/PDS+ contracts scaled up by 12 months measured against the delivery thresholds (60% for Apr-Sep 21, 65% for Oct-Dec, 85% for Jan-Mar and 95% for Apr-Jun 22).

- The number of unique patients seen in last 12 months is currently around 96% of pre-pandemic levels.
- Recruitments impacts on service delivery
- Aspects of care required by higher needs patients

Scheduled monthly percentage of usual annual contracted UDAs submitted across all contracts* scaled up to 12 months**



This graph shows the average monthly performance of the 141 GDS/PDS/PDS+ contracts scaled up by 12 months measured against the delivery thresholds (60% for Apr-Sep 21, 65% for Oct-Dec, 85% for Jan-Mar and 95% for Apr-Jun 22).

Dental Access

This is Rutland

For the total population:

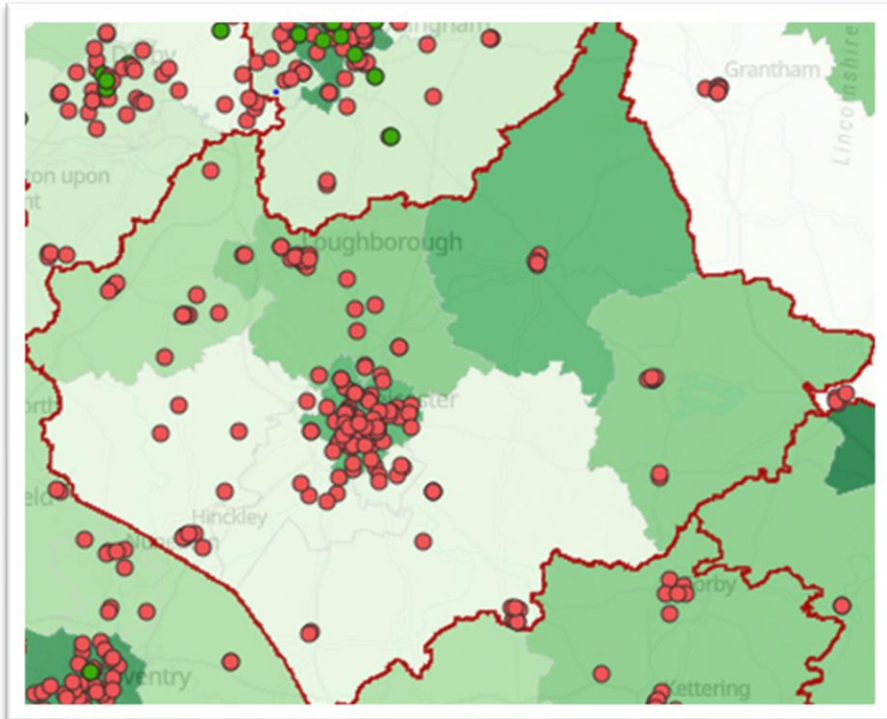
- Dental access rates for the total population from January to June 2022 was **22.06%**, which was **lower than** the national rate of **22.78%**.
- The relative **decrease** in dental access rates from 2019 to 2022 (January to June) was **-16.49%** (national rates decreased by **-22.86%**)

For 0-17 year olds:

- The dental access rate from January to June 2022 was **42.49%**, which was **higher than** the national rate of **33.62%**
- The relative **decrease** in dental access rates from 2019 to 2022 (January to June) was **-6.96%** for 0-17 year olds (national rates decreased by **-21.24%**)

For adults:

- The dental access rate from January to June 2022 was **17.51%**, which was **lower than** the national rate of **19.84%**
- The relative **decrease** in dental access rates from 2019 to 2021 (January to June) was **-8.62%** for adults (national rates decreased by **-23.59%**)



Contract Terminations

- As at March 2023, there has been one contract hand-back and termination in Oakham.
- The dental activity from a terminated contract will not be lost.
- NHSE are continually working with Public Health colleagues to review the dental access data and understand the impact for patients. The normal process for terminations is to undertake a review and recommission the dental activity by dispersal to local dental practices surrounding the terminated contract or via a full procurement process.
- NHSE approached providers within Rutland with the offer for additional units of dental activity to support the recommissioning of the activity from the terminated contract. Unfortunately, no interest was received from this process. A second EOI process was conducted capturing additional providers within an increased geographical radius of 15 miles. Four providers were awarded 66% of the activity on an interim non recurrent basis in order to support patient care and access whilst a full procurement plan is being developed.

LLR Primary Care Dental Initiatives



Weekend Access Scheme:

- The initiative is to enable dental providers to see and treat more patients than they have capacity for during their normal contractual opening hours.
- Enable participating providers to deliver more face-to-face activity than any nationally agreed dental target for 2022/23.

ICB	Number of Providers	Number of Approved Sessions	Value of Approved Sessions
LLR	6	274	£137,000

Additional Orthodontic Case Starts:

- The initiative is to address lengthy waiting times for orthodontic treatment which have been exacerbated due to the COVID-19 pandemic.
- NHS England – Midlands will be inviting applications from existing NHS orthodontic providers that want to provide additional non-recurrent orthodontic activity during 2022/23. Non-recurrent activity commissioned under this scheme will be added to the providers 2022/23 contract target. Ideally, orthodontic treatment under this scheme will have commenced by the 31 March 2023, however in view of the late notification and the ongoing challenges relating to the COVID-19 pandemic, there will be flexibility for any non-recurrent activity not delivered prior to 31 March 2023 to be carried forward to 2023/24 providing case starts are initiated with appliance fitted prior to 31 March 2024.

2022/23 Approved Case Starts

ICB	Number of Case Starts
LLR	694

LLR Primary Care Dental Initiatives

Community Dental Services Support Practice Scheme:

- The purpose of this scheme is to relieve pressure on Community Dental Services by securing additional capacity in child friendly CDS Support Practices. This will be to provide Level 1 services for certain defined groups of patients.
- The aim is to free up the specially trained staff in the Community Dental Service so that they can focus on using their skills to deal with the most complex cases and increase access for children.
- Where suitable, paediatric patients will be referred from CDS services into a child friendly CDS Support Practice to receive care.
- Phase 3 due to be launched 2023 in targeted geographical areas

ICB	Number of Providers	Number of Approved Sessions per Week
LLR	1	2

LLR Primary Care Dental Initiatives

Community Dental Services (CDS) Waiting List Initiative:

- Non recurrent investment of £62,048 to support waiting list initiatives for LLR Community Dental Services during 21/22.
- The waiting list initiatives are to run additional sessions for new referrals, first and follow up appointments for patients with open courses of treatment.
- Prior commitment has been secured for 22/23 to support reducing GA waiting list, subject to securing additional sessions at the hospital trust

Waiting list initiative - Intermediate Minor Oral Surgery (IMOS):

2021/22

- Non recurrent investment to support IMOS providers in reducing waiting times for patients to be seen within 6 weeks of referral into the specialist service.
- At June 2022, there were 3,173 LLR patients accepted onto the IMOS pathway and 2,038 have been waiting over 6 weeks to be treated. This has been reduced by nearly 1,500 patients from June 2021 when the waiting list initiative was launched in 2021/22

2022/23

- Non recurrent investment of £119,077.20 has been secured to support IMOS providers to treat patients waiting over 18 weeks into the specialist service
- At April 2022 the number of patients waiting was 682 and at August 2022 this had reduced to 440 patients, a reduction of 242 patients (35%)

Overall, unfortunately there was no uptake of initiatives to increase access for patients in Rutland in comparison to other systems in the Midlands region. NHSE is working closely with the Local Dental Network Chair and NHS Dental practices within Rutland to understand the reasons for this, at present the main reason appears to be the practice capacity.

As part of the development of future initiatives, NHSE will look at how we adapt or create different strategies for those areas where we have low or no uptake and consider the feedback collected from the dental practices as to why they were unable to support the additional access schemes.

Future Opportunities & Solutions



Leicester, Leicestershire and Rutland Oral Health Steering Group -support the planning and completion of local Oral Health Needs Assessments, and the inclusion of oral health within the Joint Strategic Needs Assessment programme.

Integrated Care Systems –Leicester, Leicestershire and Rutland ICB assumed delegated responsibility for Primary Medical Services from 1 July 2022 and for Dental (Primary, Secondary and Community), General Optometry and Pharmaceutical services (including Dispensing doctors) from 1 April 2023.

NHS Communications Team have drafted a series of stakeholder briefings to update key partners and the public on the situation with respect to NHS dental services. These have been distributed to local authorities, Directors of Public Health and ICSs. We have also engaged with local Healthwatch, and they have shared intelligence on local concerns or on difficulties people may be having accessing NHS dental services.

Consultants in Dental Public Health - provide strategic leadership and expertise, in support of oral health and reducing health inequalities, across the NHS and partner organisations and systems.

LLR Local Dental Network (LDN) Chair - collaboratively working with Managed Clinical Networks at place and neighbourhood level, Integrated Care Systems, Consultants in Dental Public Health, Commissioners and Health Education England to ensure optimum provision of care for patients.

Primary Care - Getting it right first time (GIRFT) to find and share best practice and reduce unwarranted variation in ways of working in Primary Care